

Lonza
1029307

Document Processing Desk – 6(a)(2)
Office of Pesticide Programs (7504P)
U.S. EPA, Room S4900
One Potomac Yard
2777 S. Crystal Drive
Arlington, VA 22202

Attention: 6(a)(2) Dept.

Lonza Inc.
90 Boroline Road
Allendale, NJ 07401, USA

Mike Leonard
Product Safety Specialist
Regulatory Compliance - Americas
Phone: (423) 780-2972
Fax: (423) 780-2999
Mike.leonard@lonza.com

October 12, 2016

Submission of Incident Report – FIFRA 6(a)(2) H-C (Moderate Human) and W-A (Wildlife)

Dear 6(a)(2) Dept,

This letter is being submitted pursuant to Section 6(a)(2) of the Federal Insecticide, Fungicide, and Rodenticide Act effective August 17, 1998.

The following incident reports are included in this submission:

Ticket Number	EPA Reg. No.	
GS16113340	6836-278-3573	-001
223850	1258-1288	-002
223951	1258-1337	-003
224521	1258-1237	-004
224543	33068-1	-005
2016-003	75506-12, 6836-326	-006
20165091300268	6836-304-3008	-007
221185	8959-9	-008

All incidents are U.S. Based.

If you have any questions, please call me at 423-780-2972.

Best regards
Lonza Inc



Mike Leonard
Product Safety Specialist
Regulatory Compliance - Americas

TO: Major Moss (major.moss@lonza.com)
FROM: Kate Poiesz (poiesz.kb@pg.com)
RE: Alleged Adverse Event Notification
DATE: 22 September 2016

Below is an alleged human health affect reported to Procter & Gamble and associated with a Lonza sub-registered product. This has been coded as a moderate (H-C) human health affect by Procter & Gamble.

Product Name: Clean Quick Broad Range Quaternary Sanitizer

EPA Name: Bardac™ 205M-14.08

- 001

EPA Registration Number: 6836-278-3573

Tracking Number: GS16113340

Date: 08 September 2016

Address: Hamilton, OH

Route of Exposure: Inhalation

Incident Description: A consumer reported that she works in food service and uses Clean Quick Broad Range Quaternary Sanitizer when she washes dishes. She asserted that when she runs the sink, it triggers her asthma giving herself a choking cough. She went to the hospital and the hospital physician informed her that she had two nodules in her lungs. According to the consumer, the doctor asked if she breathed asbestos or any chemical that would cause the nodules. Since her asthma was triggered by running the sanitizer sink, she wondered if Clean Quick Broad Range Quaternary Sanitizer could have given her the nodules. Treatment details were unknown. The overall case outcome was not recovered/not resolved. Relevant medical history included Asthma.

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00223850

- 002

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[Show All Updates](#)**Ezra Taylor** closed this case as Closed.[Comment](#) [Like](#) September 14, 2016 at 7:34 PM

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Case Detail

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Case Information

Case Number 00223850
Case Record Type [LEAN \[Change\]](#)
Person Account [REDACTED]
Account Name

Case Owner [Ezra Taylor \[Change\]](#)
Incident date 9/14/2016
Case Origin Helpline
Case Origin Details
Status Closed

Description Information

Subject First Aid/ Human
Description Caller was pre dissolving HTH Algae Guard 30 in a bucket, 6 and the product splashed up into his eye. The caller was only requesting the emergency number.
Resolution I explained that I could help. While pulling the SDS for the product, I recommended rinsing the eye with water. I then read per the SDS, " Hold eye open and rinse slowly and gently with water for 15-20 minutes. Remove contact lenses, if present, after the first 5 minutes, then continue rinsing eye. Call a poison control center or doctor for treatment advice." I also recommended taking the LEAN number and container to the medical office if the consumer decided to seek medical attention. I then gave the caller the LEAN number. Before I could ask any further questions, the consumer disconnected.

Call Data

Case Type	First Aid/ Human	Send Email	<input checked="" type="checkbox"/>
Business	Water Treatment	Channel	
Pre dissolve /Pre mix	Yes; stop sign on container	Priority	Normal
Immediate Actions	Notified Affected Parties	Lot Number	N/A
SDS Sent By	N/A	SKU Number	N/A
		Risk Assessment	N/A

Optional

☐ Notify CCC Risk Assessment Team

Medical

Number Hospitalised	Number of first aids	1
Number of Injuries	Nature of Injuries	Eyes

Hospital

Hospital Name

Country

[Chat](#)

Hospital Street	Postal Code
Hospital Street 2	Phone Number
City	Phone Number 2
Hospital State	Fax

Doctor

Doctor Name	Country
Doctor Street	Postal Code
Doctor Street 2	Phone Number
City	Phone Number 2
Doctor State	Fax
Lonza Physician	No

Distribution Incident Information

Location of Incident	City of Incident
Carrier	State of Incident
PRO Number	Country
BOL#	Origin
Business Site	Destination
Proper Shipping Name	Capacity
Regulated Product	Approximate Quantity
Packaging	Incident Cause
Small Package	Responsible Party
Hazardous Release	Release

System Information

Created By	Ezra Taylor , 9/14/2016 7:29 PM	Last Modified By	Ezra Taylor , 9/14/2016 7:34 PM
Contact Name			

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No records to display

Activity History[Log a Call](#) [Mail Merge](#) [Send an Email](#)[Activity History Help](#)

No records to display

Case History[Case History Help](#)

Date	User	Action
9/14/2016 7:34 PM	Ezra Taylor	Changed Send Email from false to true. Changed Status from New to Closed.
9/14/2016 7:31 PM	Ezra Taylor	Changed Description .
9/14/2016 7:29 PM	Ezra Taylor	Created.

Attachments[Attach File](#)[Attachments Help](#)

No records to display

Case Products[New Case Product](#)[Case Products Help](#)

Action	Case Product: Name	Customer Care Product Name	Brand	Class	Comments
Edit Del	214499	HTH Algae Guard 30	HTH	Problem	

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 Case
00223951

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Tyler Riden closed this case as Closed.

[Comment](#) · [Like](#) · September 15, 2016 at 4:40 PM

Personal privacy information

[Open Activities \[0\]](#) | [Activity History \[0\]](#) | [Case History \[3\]](#) | [Attachments \[0\]](#) | [Case Products \[1\]](#)

Case Detail

[Edit](#) [Delete](#) [Close Case](#) [Clone](#)

Case Information

Case Number 00223951

Case Record Type LEAN [\[Change\]](#)

Person Account [REDACTED]

Account Name

Case Owner [Tyler Riden \[Change\]](#)

Incident date 9/15/2016

Case Origin Helpline

Case Origin Details

Status Closed

Description Information

Subject First Aid-Human

Description [REDACTED] called to seek first aid information after her friend added an entire HTH® Extended Skimmer Stick to her hottub. She said that she used the hottub 3 days ago, and the day after using it, she began experiencing pain when she urinated. She has continued to experience her symptoms for 2 days.

Resolution I told her that our first aid recommendation would be to rinse the affected areas for 15-20 minutes. I told her that I would recommend that she either call Poison Control or seek medical attention. I told her that if she did seek medical attention, we would recommend taking the product container and the LEAN number in case additional information is required.

I also told her that the HTH® Extended Skimmer Sticks are made for pool use only, and that we do not recommend using them in a spa.

Call Data

Case Type	First Aid/ Human	Send Email	<input checked="" type="checkbox"/>
Business	Water Treatment	Channel	
Pre dissolve /Pre mix	N/A	Priority	Normal
Immediate Actions	Notified Affected Parties	Lot Number	N/A
SDS Sent By	N/A	SKU Number	N/A
		Risk Assessment	N/A

Optional

☐ Notify CCC Risk Assessment Team

Medical

Number Hospitalised	Number of first aids	1
Number of Injuries	Nature of Injuries	Skin

Hospital

Hospital Name

Country

[Chat](#)

Hospital Street	Postal Code
Hospital Street 2	Phone Number
City	Phone Number 2
Hospital State	Fax

Doctor

Doctor Name	Country
Doctor Street	Postal Code
Doctor Street 2	Phone Number
City	Phone Number 2
Doctor State	Fax
Lonza Physician	No

Distribution Incident Information

Location of Incident	City of Incident
Carrier	State of Incident
PRO Number	Country
BOL#	Origin
Business Site	Destination
Proper Shipping Name	Capacity
Regulated Product	Approximate Quantity
Packaging	Incident Cause
Small Package	Responsible Party
Hazardous Release	Release

System Information

Created By	Tyler Riden , 9/15/2016 4:39 PM	Last Modified By	Tyler Riden , 9/15/2016 4:40 PM
Contact Name			

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No records to display

Activity History[Log a Call](#) [Mail Merge](#) [Send an Email](#)[Activity History Help](#)

No records to display

Case History[Case History Help](#)

Date	User	Action
9/15/2016 4:40 PM	Tyler Riden	Changed Send Email from false to true .
		Changed Status from New to Closed .
9/15/2016 4:39 PM	Tyler Riden	Created.

Attachments[Attach File](#)[Attachments Help](#)

No records to display

Case Products[New Case Product](#)[Case Products Help](#)

Action	Case Product: Name	Customer Care Product Name	Brand	Class	Comments
Edit Del	214580	HTH Extended Skimmer Sticks	HTH	Problem	

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Case Number 00224521
Case Record Type LEAN [\[Change\]](#)
Person Account XXXXXXXXXX
Account Name

Case Owner [Jake Burrows \[Change\]](#)
Incident date 9/22/2016
Case Origin Helpline
Case Origin Details
Status Closed

Description Information

Subject Inhalation
Description Consumer called and inhaled HTH Spa Shock. Consumer was coughing profusely on the phone and stated that he could not breathe well. The consumer also mentioned that he was vomiting.
Resolution Due to the severity of his symptoms I recommended that he hang up and call medical personnel. I told him that if the medical personnel needed the SDS or any further information on the product to call back the LEAN number.

Call Data

Case Type	First Aid/ Human	Send Email	✓
Business	Water Treatment	Channel	
Pre dissolve /Pre mix	Unknown	Priority	Normal
Immediate Actions	Notified Affected Parties	Lot Number	N/A
SDS Sent By	N/A	SKU Number	86228
		Risk Assessment	N/A

Optional

Notify CCC Risk
Assessment Team

Medical

Number Hospitalised	0	Number of first aids	1
Number of Injuries	0	Nature of Injuries	Inhalation

Hospital

Hospital Name	Country
Hospital Street	Postal Code
Hospital Street 2	Phone Number
City	Phone Number 2

Cl.at

Hospital State	Fax
<hr/>	
Doctor	
Doctor Name	Country
Doctor Street	Postal Code
Doctor Street 2	Phone Number
City	Phone Number 2
Doctor State	Fax
Lonza Physician	No

Distribution Incident Information	
Location of Incident	City of Incident
Carrier	State of Incident
PRO Number	Country
BOL#	Origin
Business Site	Destination
Proper Shipping Name	Capacity
Regulated Product	Approximate Quantity
Packaging	Incident Cause
Small Package	Responsible Party
Hazardous Release	Release

System Information	
Created By	Jake Burrows, 9/22/2016 7:10 PM
Contact Name	
Last Modified By	Jake Burrows, 9/22/2016 8:16 PM
<div>Edit Delete Close Case Clone</div>	

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Activity History[Log a Call](#) [Mail Merge](#) [Send an Email](#)[Activity History Help](#)

No records to display

Case History[Case History Help](#)

Date	User	Action
9/22/2016 7:13 PM	Jake Burrows	Changed Send Email from false to true .
9/22/2016 7:13 PM	Jake Burrows	Changed Send Email from true to false .
9/22/2016 7:10 PM	Jake Burrows	Changed Send Email from false to true .
		Changed Status from New to Closed .
9/22/2016 7:10 PM	Jake Burrows	Created.

Attachments[Attach File](#)[Attachments Help](#)

No records to display

Case Products[New Case Product](#)[Case Products Help](#)

Action	Case Product: Name	Customer Care Product Name	Brand	Class	Comments
Edit Del	215076	HTH SPA Shock	HTH SPA	Problem	

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00224543

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Case Detail
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Case Information***Personal privacy information***

Case Number 00224543

Case Owner [Dewey Dalton \[Change\]](#)Case Record Type [LEAN \[Change\]](#)

Incident date 9/23/2016

Person Account

Case Origin Helpline

Account Name

Case Origin Details

Status Closed

Description Information

Subject Exposure, Inhalation

Description called the Surface Water Helpline requesting a Spanish Interpreter. After conferencing in the interpreter I learned that he had an inhalation and skin exposure (he stated that he had washed the chemical off) to Applied Biochemists® Aquashade and Cutrine Plus Liquid. This incident occurred days ago and he stated that he had experienced symptoms including nausea, itching, and weakness, he has sought medical attention.

Resolution I read the information from the SDS to the interpreter and gave the number for poison control. I advised that if further medical attention is sought to take the LEAN phone, which I provided to the interpreter, in case the medical professional needs more information from Lonza. See attached Telstrat Recordings.

Call Data

Case Type First Aid/ Human

Send Email ☒

Business Water Treatment

Channel

Pre dissolve /Pre mix N/A

Priority Normal

Immediate Actions Notified Affected Parties

Lot Number N/A

SDS Sent By N/A

SKU Number N/A

Risk Assessment N/A

Optional
☐ [Notify CCC Risk Assessment Team](#)
Medical

Number Hospitalised

Number of first aids 1

Number of Injuries

Nature of Injuries Inhalation; Skin

Hospital

Hospital Name

Country

Hospital Street

Postal Code

Hospital Street 2

Phone Number

City

Phone Number 2

Hospital State

Fax

 C.1at

Doctor

Doctor Name	Country
Doctor Street	Postal Code
Doctor Street 2	Phone Number
City	Phone Number 2
Doctor State	Fax
Lonza Physician	No

Distribution Incident Information

Location of Incident	City of Incident
Carrier	State of Incident
PRO Number	Country
BOL#	Origin
Business Site	Destination
Proper Shipping Name	Capacity
Regulated Product	Approximate Quantity
Packaging	Incident Cause
Small Package	Responsible Party
Hazardous Release	Release

System Information

Created By Dewey Dalton, 9/23/2016 10:47 AM Last Modified By Dewey Dalton, 9/26/2016 10:51 AM

Contact Name

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Activity History

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[Activity History Help](#)

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Case History

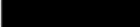
[Case History Help](#)

Date	User	Action
9/23/2016 10:52 AM	<u>Dewey Dalton</u>	Changed Send Email from false to true .
9/23/2016 10:47 AM	<u>Dewey Dalton</u>	Created.

Attachments

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Action	File Name	Size	Last Modified	Created By
Edit View Del	*Personal privacy information*			
Edit View Del	 2.mp3	342KB	9/23/2016 10:52 AM	<u>Dewey Dalton</u>
Edit View Del	 1.mp3	5.05MB	9/23/2016 10:52 AM	<u>Dewey Dalton</u>

Case Products

[New Case Product](#)

[Case Products Help](#)

Action	Case Product: Name	Customer Care Product Name	Brand	Class	Comments
Edit Del	<u>215093</u>	<u>Applied Biochemists Aquashade (Surface Water)</u>	AB SURFACE WATER	Problem	
Edit Del	<u>215094</u>	<u>Applied Biochemists Cutrine Plus (Surface Water)</u>	AB SURFACE WATER	Problem	

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FIFRA 6(a)(2) Adverse Effects Reporting Form

ID# 2016-003

Effect: Spots on skin (rash, irritation)

- 006

Exposure: Skin (arms, hands)

Identify the Pesticide or Active Ingredient: Wolman E uCA-C, Isocil WT or Isocil RW

Personal privacy information

Location where the Incident Occurred:

Contact Person & phone address (if available): [REDACTED]

Comments or Description of incident: Individual was exposed to product due to faulty equipment. Incident occurred at a facility using a competitor's products but our products, identified above, are very similar.

Arch Wood Protection is unsure which product is responsible for the adverse effect.

Follow-up:

Lonza Employee Name: Michael Collins

Incident date: August 2016

Report date: TBD

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- It has been reported to CHEMTREC that there were 2 medical exposures or injuries connected with the incident

The following companies are involved as described:

Osmose Utilities Services, Inc.:

Incident Detail

Report Number: 2016091300268
Actual Incident Date: 9/13/2016
Actual Incident Time: 8:43 PM
Date/Time Reported: 9/13/2016 8:43 PM
Incident Location: A&D Environmental, Camden, SC, USA
Population Ctr Nearby: NO

- 007

Point of Contact

Caller Name: Jonathan Stone
Organization: A&D ENVIRONMENTAL AND INDUSTRIAL SERVICES
Caller Location: Columbia, SC, USA
Phone: 785-640-4847

Container Detail:

DOT Name: UN-- UNKNOWN
Trade Name: Carbo-NT
Shipper/Manufacturer: Osmose Utilities Services, Inc.
Carrier:
RMPDC Case Number: 5685247 www.cadin.org

Incident Journal

Journal Entry # 1: 9/13/2016 8:43 PM

In from Jonathan Stone reporting 2 employees were exposed to listed product. Caller stated they were exposed about 5 hours ago and have already had a milk bath and cold shower. Caller stated the symptoms have worsened. Caller requested to speak to the manufacture's medical contact. CHEMTREC advised the caller that we will conference them in with Rocky Mountain Poison Control.
CHEMTREC Emergency Service Specialist: Harding, Matthew

Journal Entry # 2: 9/13/2016 8:49 PM

Out to Rocky Mountain Poison Control. CHEMTREC spoke to Emily and provided her with the incident details. Based on information given by caller and that he wasn't at scene of incident CHEMTREC was unable to locate a MSDS for listed product. CHEMTREC initiated conference call.
CHEMTREC Emergency Service Specialist: Harding, Matthew

Report Distribution Log

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James Thompson closed this case as Closed.

[Comment](#) [Like](#) August 22, 2016 at 9:55 AM

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Case Detail

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Case Information

Personal privacy information

Case Number 00221185
Case Record Type LEAN [\[Change\]](#)
Person Account [REDACTED]
Account Name

Case Owner [James Thompson \[Change\]](#)
Incident date 8/22/2016
Case Origin Helpline
Case Origin Details
Status Closed

Description Information

Subject Fish Kill
Description [REDACTED] called to advise us that he used Weedtrine D around his pond and he has 100 catfish that died. He applied the product around the pond and not into the water, the weeds on the shore have been effected by the product but none in the water are. The pond is about 1/2 acre and he used the product about 3 or 4 applications mixing it 6 oz per 1 gallon of water. He also asked if his cows can drink from the pond.
Resolution I advised him that the restrictions for domestic animals drinking it is 1 day. I told him that normally the only fish that are effected by this product are Koi, Goldfish and some carp.

Call Data

Case Type	First Aid/ Animal	Send Email	<input checked="" type="checkbox"/>
Business	Surface Water	Channel	
Pre dissolve /Pre mix	N/A	Priority	Normal
Immediate Actions	Notified Affected Parties	Lot Number	N/A
SDS Sent By	N/A	SKU Number	None
		Risk Assessment	Class 1

Optional

Notify CCC Risk Assessment Team ☒

Medical

Number Hospitalised		Number of first aids	
Number of Injuries	100	Nature of Injuries	Inhalation; Skin; Eyes; Ingestion

Hospital

Hospital Name		Country	
Hospital Street		Postal Code	
Hospital Street 2		Phone Number	

Chat

City	Phone Number 2
Hospital State	Fax

Doctor

Doctor Name	Country
Doctor Street	Postal Code
Doctor Street 2	Phone Number
City	Phone Number 2
Doctor State	Fax
Lonza Physician	No

Distribution Incident Information

Location of Incident	City of Incident
Carrier	State of Incident
PRO Number	Country
BOL#	Origin
Business Site	Destination
Proper Shipping Name	Capacity
Regulated Product	Approximate Quantity
Packaging	Incident Cause
Small Package	Responsible Party
Hazardous Release	Release

System Information

Created By	James Thompson , 8/22/2016 9:51 AM	Last Modified By	Tyler Riden , 8/25/2016 10:21 AM
Contact Name			

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Open Activities [New Task](#) [New Event](#) [Open Activities Help](#)

No records to display

Activity History [Log a Call](#) [Mail Merge](#) [Send an Email](#) [View All](#) [Activity History Help](#)

Action	Subject	Name	Task	Due Date	Assigned To	Last Modified Date/Time
Edit Del	Email: Fish kill [ref: 00Dd0dc4E_5000BWxSYx:ref]		✓	8/22/2016	James Thompson	8/22/2016 9:55 AM

Case History [Case History Help](#)

Date	User	Action
8/22/2016 9:55 AM	James Thompson	Changed Send Email from false to true . Changed Status from New to Closed . Closed.
8/22/2016 9:51 AM	James Thompson	Created.

Attachments [Attach File](#) [Attachments Help](#)

No records to display

Case Products [New Case Product](#) [Case Products Help](#)

Action	Case Product: Name	Customer Care Product Name	Brand	Class	Comments
Edit Del	211900	Applied Biochemists Weedtrine D (Surface Water)	AB SURFACE WATER	Problem	

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